

Escalation matrix for Investor grievances

Details of	Contact Person	Address	Contact No.	Email Id
Customer care	Vasudevan P	No.2, 'Reflections', Leith Castle Centre Street, Santhome High Road, Chennai - 600028.	+91 44 4344 0011	ie.backoffice@sparkcapital.in
Head of Customer care	T K Ramaswamy	No.2, 'Reflections', Leith Castle Centre Street, Santhome High Road, Chennai - 600028.	+91 44 4344 0011	ie.backoffice@sparkcapital.in
Compliance Officer	Vilma Mathias Gangahar	'Windsor House' Unit No.302, 3rd Floor, CST Road, Kalina, Santacruz (East), Mumbai 400 098	+91 22 6885 4500	ie.compliance@sparkcapital.in
CEO	Y Rama Rao	No.2, 'Reflections', Leith Castle Centre Street, Santhome High Road, Chennai - 600028.	+91 44 4344 0000	compliance@sparkcapital.in

In absence of response/complaint not addressed to your satisfaction, you may lodge a complaint with

- a) SEBI at <https://scores.gov.in/scores/Welcome.html> or
- b) NSE at <https://investorhelpline.nseindia.com/NICEPLUS> or
- c) BSE at <https://bsecrecs.bseindia.com/ecomplaint/frmlInvestorHome.aspx>

Please quote your Service Ticket/Complaint Ref No. while raising your complaint at SEBI SCORES/Exchange portal.